



UNIVERSITY  
of HULL

**Request Reference: 3199**

FOI Request dated 23/07/2024

Request –

*I am researching the use of Computer Aided Facilities Management (CAFM) and/or Integrated Workplace Management System (IWMS) in the education sector. Under the Freedom of Information Act (FOI) I would welcome a response to the following questions:*

- *Which CAFM/IWMS systems are used in the organisation?*
- *When did this contract start and when does it end?*
- *What are the organisations plans at the end of contract?*
- *What are the contract values?*
- *Who is the senior operational contact responsible for this contract?*
- *Which of the following functionalities does the organisation use? Can you also indicate if these are incorporated within the software system? please elaborate:*
  - o *Planned & Reactive Maintenance*
  - o *Asset Management*
  - o *Property Management*
  - o *Lease Agreements*
  - o *Health & Safety*
  - o *Project Management*
  - o *Condition Surveys*
- *Are there any limitations with the software system used? please elaborate.*
- *Are there any upcoming plans for the adoption of new technologies or solutions? please elaborate.*

The Freedom of Information Act requires that this request is dealt with in a manner that is motive and applicant blind. A disclosure under this legislation is considered a disclosure to the world and is considered to be on the basis that it is in the public interest.

**Response**

- Planon
- Rolling contract
- See above
- Circa £30k/annum
- See below\*
- Which of the following functionalities does the organisation use? Can you also indicate if these are incorporated within the software system? please elaborate:
  - o Planned & Reactive Maintenance – yes - included
  - o Asset Management – yes - included

- o Property Management – space management to a degree
- o Lease Agreements - no
- o Health & Safety – not yet
- o Project Management - no
- o Condition Surveys – information in system but not used
- N/A
- Not for the CAFM element

*\*Please be aware that Freedom of Information (FOI) requests made with the intention of furthering commercial interests, such as selling goods or services or gaining a competitive advantage over potential suppliers, are outside the intended scope of FOI. Using FOI for gaining a commercial advantage over others is not in line with the purpose of the Act and provides minimal or no benefit to the public. ICO guidance sets out that: “The public interest here means the public good, not what is of interest to the public, and not the private interests of the requester.”*

To assist you on this occasion and for future reference, you may find the following information helpful:

- If you are interested in becoming a supplier, please see our webpage: Buyer Profile (<https://www.hull.ac.uk/work-with-us/more/supplying-our-university/buyer-profile#:~:text=Applying%20to%20be%20a%20Supplier%2FContractor%20to%20the%20University&text=T%20let%20us%20know%20about,not%20telephone%20the%20Procurement%20Office.>)
- We suggest you view the University’s E-Tendering Website (<https://www.hull.ac.uk/work-with-us/more/supplying-our-university/procurement>) and the Contracts Finder (government website): <https://www.gov.uk/contracts-finder> for information about contracts awarded/due for tender.
- For all procurement enquiries, see <https://www.hull.ac.uk/work-with-us/more/supplying-our-university/procurement>