



Request Reference: 3187

FOI Request dated 02/07/2024

Request –

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment*
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.*
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.*

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*
- 3. What is the annual contract value for each contract?*
- 4. What type of cloud environment?*

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

- 5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*
- 6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*
- 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*
- 8. What is the contract period in years? Please include whether the agreement has any extension periods?*
- 9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,*
- 10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

Response

1. TCloud Hosting

2. Microsoft Azure, via Phoenix Software Limited
3. Call off agreement, no fixed value.
4. Public Cloud
5. 01/12/2023
6. 30/11/2026
7. 01/09/2026
8. 3
9. Access to Microsoft Azure's public cloud infrastructure
10. Kev Sach, Associate Director (Customer Services), procurementservices@hull.ac.uk (Please note, the staff named above are exercising their right to object to processing contained in article 21 of the UK General Data Protection Regulation. This right is exercised here with specific reference to not having their contact information used for marketing purposes).