



Request Reference: 3232

FOI Request dated 26/08/2024 -

Under the Freedom of Information Act, I am requesting detailed information regarding your organisations Access Control System and maintenance contract(s). This information is likely known by someone within Estates, Security, or Facilities Management.

Please provide the following details:

Access Control System Overview:

1. Current System(s):

** What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)*

2. Access-Controlled Doors:

** How many doors across all of your sites have access control systems installed? How many per each site?*

3. Access Control Types:

** Please provide a detailed breakdown of the different types of access control hardware in place (e.g., magnetic lock doors, paxton p50 door readers, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).*

4. System Age:

** When was your current access control system installed? Which company installed it?*

5. System Integration:

** Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management, CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?*

6. Supplier Information:

** What are the names of the suppliers of your existing access control system?*

** Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors? If not, where do you purchase these from?*

7. Manufacturer and Models:

** What manufacturer and model of hardware, cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of equipment; card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the ongoing cost for fobs/cards (including VAT) each month/year.*

8. Management Software:

** What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)*

Usage and Distribution Details:

9. Consumable Usage:

* Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum. ⁽¹⁾_(sEP)

10. User Information:

* How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building. ⁽¹⁾_(sEP)

Maintenance and Support:

11. Management and Contact Information:

* Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact. ⁽¹⁾_(sEP)

12. Support/Maintenance Contracts:

* Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire? ⁽¹⁾_(sEP)

13. Future Plans/Planned Changes:

* What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years? ⁽¹⁾_(sEP)

Response

1. Genetec Security Centre
2. Exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below.
3. Exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below.
4. 2012/Company exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below.
5. Integrated solution that also does card production and CCTV.
6. *Exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below.
7. *Exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below
8. Exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below.
9. Information not held.
10. Exempt s.31(1)(a): Prejudice to prevention or detection of crime please see below.
11. Gary Moore. Please note, the staff named above are exercising their right to object to processing contained in article 21 of the UK General Data Protection Regulation. This right is exercised here with specific reference to not having their contact information used for marketing purposes.
12. Yes/October 2024
13. Servers are due to be replaced, support for existing equipment and additional hardware will continue for the foreseeable future.

*It is our opinion that release of some of the information requested relating to the University's access control system; current electronic access systems, access-controlled doors and the number installed; broken down by site; access control types including hardware in place; the name of the company who installed this; suppliers of the control access system; suppliers for access cards and fobs; the manufacturer and models of hardware for our access control system; management software to manage the door controllers and readers would put the University at significant and real risk of crime.

The requested information relating to the University's access control systems would be likely, in combination with other information released pursuant to this request, to prejudice the prevention or detection of a crime. Release of any information under the Act represents a disclosure to the world at large; therefore, we must consider the likely impact of information about the University being made publicly available.

As with other higher education institutions, the security of living individuals who use our premises; our buildings and assets; research, information, equipment and intellectual property is important to the University. Maintaining the security of our premises and its contents is a significant challenge, and ensuring the appropriate level of security is in place is a major factor contributing towards overall security.

If we were to disclose the requested information, a motivated individual or group could use this information to target any potential vulnerabilities, exposing the University's premises and its contents to various types of unlawful criminal activity such as, including but not limited to: trespassing, espionage, burglary, kidnap, robbery, theft, fraud, sabotage, arson and consequently prejudicing the prevention of criminal activity.

Having determined that disclosure of this information would expose the University to a real and significant risk of crime, application of the s.31(1) exemption also requires us to consider the public interest in withholding or disclosing this information.

The factors in favour of disclosure would include:

- Increasing public understanding of the types of security access measures in place at the University.
- Enhancing the transparency and openness and consequently the public confidence in the integrity and probity of the security access systems we use.

Factors in favour of withholding the information are largely laid out in the explanation for the use of the exemption above but would include:

- Protecting the ability of public authorities to protect valuable public assets acquired with public funds.
- There is a substantial public interest in protecting society from the impact of crime and not facilitating any steps which are likely to prejudice the prevention or detection of a crime.
- There is substantial public interest in not jeopardising the University's security of the premises or living individuals.

After consideration of the above we believe that the public interest lies in maintaining the exemption and therefore not releasing those referenced as exempt.

Please be aware that Freedom of Information (FOI) requests made with the intention of furthering commercial interests, such as selling goods or services or gaining a competitive advantage over potential suppliers, are outside the intended scope of FOI. Using FOI for gaining a commercial advantage over others is not in line with the purpose of the Act and provides minimal or no benefit to the public. ICO guidance sets out that: "The public interest here means the public good, not what is of interest to the public, and not the private interests of the requester."

To assist you on this occasion and for future reference, you may find the following information helpful:

- If you are interested in becoming a supplier, please see our webpage: Buyer Profile (<https://www.hull.ac.uk/work-with-us/more/supplying-our-university/buyer-profile#:~:text=Applying%20to%20be%20a%20Supplier%2FContractor%20to%20the%20University&text=To%20let%20Us%20know%20about,not%20telephone%20the%20Procurement%20Office.>)
- We suggest you view the University's E-Tendering Website (<https://www.hull.ac.uk/work-with-us/more/supplying-our->

[university/procurement](#)) and the Contracts Finder (government website): <https://www.gov.uk/contracts-finder> for information about contracts awarded/due for tender.

- For all procurement enquiries, see <https://www.hull.ac.uk/work-with-us/more/supplying-our-university/procurement>