



Request Ref: 2879

FOI Request dated **22/05/2023** as follows –

1. *Do you outsource your car parking management/enforcement to a 3rd party? If so, to which company/companies?*
2. *Are you currently in the process of tendering for these services. If so, what portal are you using to request an ITT?*
3. *If not currently in process, when are you next expecting to go out to tender to for your parking management / enforcement services?*
4. *What platform will you use to request ITT's?*
5. *Do you charge for parking, and if so, do you use parking payment machines?*
6. *When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?*
7. *If debit/credit cards can be used, are these 3G connections and will you be upgrading all payment machines as 3G is decommissioned.*
8. *What is the make/model/number of payments machines being used?*
9. *Can users pay to park using an APP that could be used via Mobile Device/telephone/web, if so, which one?*

Response

1. Yes, Shield Security Services, Hull
2. No.
3. Late 2024, no define date selected.
4. Various platforms potentially to be used as defined by the University's Procurement department. Not possible to define what will be used in the future (i.e. late 2024).
5. Yes and yes.
6. Installed in 2018, yes debit card payments accepted in specific parking areas. Some parking is controlled via pay and display using cash. Some parking is controlled via prepaid online store purchases of parking permits.
7. No, not 3G.
8. Unknown, requested data on make/ model not held by us. There are three payment machines, two debit cards, one cash.
9. No.

Please note for any procurement related queries, please see relevant details and contact on our website as the most appropriate route for future reference - <https://www.hull.ac.uk/work-with-us/more/supplying-our-university/procurement>.