

# Flywire – Seamless & Simple Tuition Payments



Flywire enables you to make payments easily and securely in your own currency using a variety of local payment methods including online banking, bank transfers, cards, and e-wallets. The available payment methods depend on the country you are paying from.

You will be able to take advantage of these increased payment options to make payments via the 'My Account' section of the Student Portal.

Please follow the steps below:

1. Log in to the [portal](#), select your username at the top of the page to access 'My Account', and then select the 'My finance and payment' link.
2. Select the fees that you wish to pay online.
3. You will be redirected to the Flywire webpage where you will be presented with the options available to you and the corresponding amounts due in local/other currencies.
4. Pay by credit/debit card\*, bank transfer\*\*, or other online payments offered via Flywire. The available payment methods will depend on the country you are paying from.
5. At the payment details stage there is a 'Share your payment details – Share' button. This allows you to send your payment request to a parent or guardian to pay on your behalf. Click the button and fill in the other payers contact details, and they will be sent a link to make the payment on your behalf.
6. Once your payment has been set up in Flywire, to complete the process, please select the 'Return to University of Hull' button. Please do not click the back-browser navigation button.
7. Once payment is approved you will be able to print a receipt.
8. A new payment cannot be submitted until the previous pending payment has cleared or been cancelled (The Pay button cannot be selected). You can contact Flywire or the University to cancel your payment, which will enable you to make another payment.
9. Should a payment be subsequently cancelled or rejected by Flywire, the payee will be notified. This is important to consider if you used a third party to make the payment on your behalf.
10. If your card payment has been declined or cancelled, you should contact your card provider for a specific rejection reason in order to resolve the issue before you reattempt your payment. Banks and card providers place security restrictions on their client's card in order to avoid fraudulent payments. You should check with them to determine if you have any transaction limits or you have sufficient funds. For personal data protection reasons, banks will not share specific rejection information with Flywire or the University of Hull. They will only disclose this information with the cardholder.

\*If a credit/debit card option is available for your payment, only the card brands available for your country will be displayed. This is also true for other online payment methods. Flywire accepts American Express card payments for some, but not all, countries. The final amount shown in your home currency includes any charges or fees charged by your credit/ debit/ charge card provider, any exchange rate fees and Flywire service charges. Any rate comparisons should be made against your card providers full rate and charges and not just against the daily interbank rate. Paying by card does not provide the assurance of a best rate guarantee. Paying by bank transfer does - see [Flywire best price guarantee for full details](#).

\*\*The bank transfer payment method displays the amount due along with instructions on how to initiate the transfer of funds. This can be done at your bank in person or through your online banking platform to complete the payment. Services will not be provided until the full payment has been received. You may be subject to additional fees if you pay in a different currency than the one selected in Flywire. The exchange rate provided by Flywire may differ from the daily interbank rate. Flywire assures a best rate guarantee when paying by bank transfer - see [Flywire best price guarantee for full details](#).

For any issues relating to payments made to Flywire please contact Flywire directly as these are not shared with the University of Hull

Contact: [support@flywire.com](mailto:support@flywire.com) with your payment ID, or

Visit [Help on Flywire](#) for info on the following:

#### FAQs

- Video walkthroughs
- Country telephone numbers
- Live chat and help requests

You can view a video on how to pay through Flywire [here](#).

