

Feedback to Unsuccessful Applicants

We often will give initial feedback when the unsuccessful decision is notified but an applicant is able to request, from the University, feedback on the outcome of their application.

Requests for feedback should be made in writing (letter or email) within 30 days of the notification of the application not being successful, to the Service/individual by whom the formal decision was issued.

The University response will normally be provided within the following 14 days.

The request for feedback must be made by the applicant and feedback will be to the applicant where contact is with a third party which is possible only with the applicant's written consent.

Responsibility for feedback on academic and professional reasons falls with the lead academic department, with appropriate reference to the published entry requirements. Where possible we will offer suggestions for further development/study that may be suitable preparation for any future application for the programme or can discuss other University of Hull programmes that may be suitable for you. However we cannot guarantee the success of a future application as the entry requirements for programmes may change over time or there may be a high number of suitable applicants for the programme in the future from whom selection is made.

For a highly selective programme (where the number of applicants outweighs the number of offers possible to fill the places available) feedback may take the form of a ranking within the applicant pool.

Feedback on other aspects such as funding restrictions may be dealt with by the appropriate administrative team.

Feedback will normally be in writing but may be by telephone with notes of the discussion in case of further contact by the applicant.

An applicant still has recourse to the Complaints Procedure for Student Admission having made a request for feedback.

The HYMS policy may be found at www.hyms.ac.uk