



Student Contract Terms and Conditions

June 2026

This document sets out the contractual rights and responsibilities between the University and students. It covers admissions, fees, programme delivery, conduct, data use, complaints and termination, outlining obligations for both parties and the terms under which study is provided, changed, or ended.

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Related documents:

- Academic Fees Policy
- Academic Regulations



Related documents:

- Code of Student Conduct
- General Policy for Student Admissions
- Hull Online Privacy Notice
- Hull Online Tuition Fees and Cancellation Policy
- Intellectual Property Policy
- Quality and Standards Framework
- Regulations and Procedure for the Investigation and Determination of Complaints by Students
- Regulations Governing Academic Misconduct
- Student Protection Plan



Student Contract Terms and Conditions

1 Introduction and Scope

- 1.1 These Student Contract Terms and Conditions apply from the date on which a person applies for admission to the University to undertake a Taught and Registered, Registered Only (subcontracted), Research or Non-credit bearing programme and, if that person enrolls as a student of the University, shall continue to apply during any period in which that person is enrolled as a student. [Further information relating to University of Hull London Campus](#) can be found on our website.
- 1.2 In these Student Contract Terms and Conditions, “you” means the person applying to the University and, where that person enrolls, includes that person in their capacity as a student. “We”, “us” and “our” mean the University of Hull.
- 1.3 You should carefully read these terms and conditions and the documents referred to in section 4 before accepting a written offer for study at the University, or enrolling on further study.
- 1.4 It is not practical for these terms and conditions to include full details of every policy or procedure that may apply to your studies or the services we provide. There are links within the policy that provide more detail on specific areas. If you find a broken link, please report it to governance@hull.ac.uk.
- 1.5 During your time as a student, we will use your university email address to communicate with you. You are required to check your university email account regularly to make sure you stay up to date.
- 1.6 Your Contract starts when you accept our Offer.
- 1.7 You can accept our Offer through the UCAS system, the Department for Education’s ‘Apply’ system, or via the University’s application portal, as applicable to your Programme, and as set out in your Offer Letter. Any of these methods will constitute “**Acceptance**” of our Offer when received by the University. You may also need to satisfy certain conditions or requirements, as notified to you during the admissions process and/or set out in your Offer Letter.
- 1.8 In the event you do not satisfy these conditions or requirements, then this Contract will terminate as described in section 12.

2 The contract between You and Us

- 2.1 When you accept our offer of a place on a programme of study with us (“our offer”), you enter a legally binding contract with the University (“the contract”), and you must comply with the terms of the contract. The terms of the student contract can only be amended in accordance with the provisions of these terms and conditions or if you and we agree to the relevant change(s) in writing.
- 2.2 The Regulations, Policies and Procedures explicitly referred to within these Terms (unless we have expressly told you a regulation, policy or procedure is ‘non-contractual’). You must comply with these Regulations, Policies and Procedures, otherwise you will be in breach of this Contract. These Regulations, Policies and Procedures are relevant to your studies so please familiarise yourself with them, so you know what to expect. You should familiarise yourself with all the Regulations, Policies and Procedures set out in these Terms.



- 2.3 Other regulations, policies, and procedures that are, from time to time, approved by the University's Education Committee, or Executive Group, to assist in delivering educational services to students. We will tell you if there are any new regulations, policies, and procedures that you need to comply with.
- 2.4 Additionally, your Programme of Study may require you to:
- agree to supplemental terms and conditions, for example, if you are studying on a professional programme or undertaking a placement (e.g., completing a work placement at a partner organisation). Such supplemental terms and conditions will be provided to you before the start of the activity to which they relate.
 - agree to the terms and conditions of other third parties, such as a sponsor or funder, professional bodies, accrediting bodies, or relevant third-party providers. If there is any conflict between a third party's terms and conditions and your Contract with the University, the Contract will normally take priority.
 - in the event you are a postgraduate student in receipt of a scholarship / bursary you will be provided with, and must comply with the terms set out in, a Scholarship Letter of Agreement / revised Offer Letter.
- 2.5 The student contract is made up of:
- these terms and conditions.
 - your offer letter; and the University's regulations, policies, and procedures.
- 2.6 Our official offer of a place is:
- the offer you receive from us through the Universities and Colleges Admissions Service (UCAS) or other formal offer systems; or
 - the official letter we send you (if you applied directly to us)

3 Accepting our offer

- 3.1 Your contract with us will start as soon as you accept our official offer of a place.
- 3.2 You can cancel the contract at any time within 14 calendar days immediately after you accept our offer, as explained in section 12.

4 Your general obligations

- 4.1 If you accept our offer, you are required to:
- prepare for and attend all lectures, tutorials, seminars, placements, examinations and other programme activities.
 - make appropriate academic progress in accordance with [Quality and Standards Framework](#).
 - always conduct yourself in accordance with our [Code of Student Conduct](#).
 - enrol at the start of your programme and at the start of each subsequent academic year.
 - pay all tuition fees and other charges when they fall due [Student Finance Policy](#).
 - regularly check your university email account and keep your contact details with us updated.



- g. always carry your university student ID card and present it when requested by university staff.
- h. comply with any reasonable instructions of, or requests by, the University and its staff; and
 - [i] the University regulations, rules, policies, procedures and codes of practice (as updated from time to time, subject to section 19. These can be found under the Quality and Standards Framework and [Policies and Information](#).
 - [ii] the rules and regulations relating to the programme of study or units we have offered you a place on (your programme), as found in your Virtual Learning Environment [Canvas], programme, course and module specifications, and the Academic Unit's health and safety codes of practice.
 - [iii] any eligibility requirements of the relevant professional accreditation or regulatory body for your programme.
 - [iv] if your programme requires you to register with a professional, statutory or regulatory body, or to be licensed to practise, you must make sure that you make all necessary declarations (including about criminal records, medical conditions and disabilities) to us, both during the admissions process and throughout your programme, and that you comply with all relevant rules and regulations during your studies and while on placement.
 - [v] you are responsible for paying any registration or licence fees, and keeping any licences, registrations or consents in force and up to date, and you accept that failure to do so may impact upon your status as being 'fit to practise'. We will take reasonable steps to help you become 'fit to practise' but will have no liability to you if you are declared not fit to practise because of something you do, or fail to do, through no fault of the University.
 - [vi] your programme is recognised in England and will normally be recognised in other countries. If you require that your programme, be recognised for professional or other purposes outside England, you must make sure of this yourself before accepting our offer.

4.2 As a student you should:

- a. understand your responsibilities not to engage with suspicious or potentially criminal activities.
- b. exercise vigilance regarding suspicious or potentially criminal activities.
- c. know what to do if you are concerned about activity linked to bank accounts you hold; and are aware of the serious consequences of involvement in criminal activity.

5 Fees, deposits and refunds

A Fees

- 5.1 Your Tuition Fees for your Programme will be set out within the Offer Letter and can be found on our website (Programme Specifications). The fee is for each academic year of study, including any academic year that is repeated with or without you attending, with partial supervision and with or without Additional Considerations accepted by us. [Hull Online students are subject to a separate Fees Policy](#). It is very important that you



read the Regulations for the Payment of University Fees as relevant to your Programme. These regulations contain the key financial policies and procedures that you agree to abide by at the University, so it is essential that you familiarise yourself with them, including how you can pay your Tuition Fees.

- 5.2 For the duration of your studies on the Programme, you will pay your Tuition Fees to the University, as detailed in your Offer Letter. The ultimate responsibility for paying your Tuition Fees, remains with you, regardless of other arrangements you have in place, such as a scholarship, sponsorship, or student loans.
- 5.3 The University charges different levels of Tuition Fees depending on whether you are categorised as a Home (UK) Student or International (Overseas) Student, in accordance with applicable government regulations.
- 5.4 As such your tuition fee will depend on your tuition fee status under the [Education \(Fees and Awards\) \(England\) Regulations 2007](#) (as amended). More information on tuition fee status can be found on the [UK Council for International Student Affairs website](#). Your fee status is assessed as part of the application process and may change during your study if your circumstances change.
- 5.5 Your tuition fee includes a charge for tuition, enrolment, examinations, assessments and graduation. However, some aspects of graduation are chargeable, included but not limited to, robe hire and guest tickets.
- 5.6 Unless stated otherwise, your Tuition Fees do not include any charges for: third party examinations; University re-sits; professional body fees; disclosure or barring or occupational health checks; living expenses (including, where relevant, the cost of any accommodation provided by the University); travelling expenses; equipment; conference attendance fees; trips or visits; compulsory additional project costs, to cover any additional costs related to your research project if you are a postgraduate research student, or any other miscellaneous expenses that you are likely to incur to complete your Programme (such as photocopying or external internet access). If there are any compulsory Additional Costs associated with your specific Programme, they will be indicated within your Offer Letter.
- 5.7 You agree that you will only make payments through our payment provider Flywire (except partner students who will be subject to different arrangements as detailed in their offer letter).
- 5.8 Tuition fees are set annually and can be found on our website. We may increase your undergraduate tuition fee in subsequent years of your studies if required, or permitted, by new legislation or governmental policy changes directly affecting tuition fees.
- 5.9 Postgraduate Taught and Postgraduate Research fees are not regulated by government legislation, therefore are subject to annual review by the University.
- 5.10 Tuition fees, research-support fees (including laboratory materials and study equipment) and other fees (including but not limited to; The cost of field trips, research-support fees are often paid separately. there are additional costs associated with your programme can be found on our website under 'additional costs you may have to pay'. When you accept our offer, you confirm that you will give us full and correct information about who will pay your tuition fee. You remain ultimately responsible for payment of all tuition fees and other charges when they fall due.
- 5.11 If an external organisation other than the Student Loan Company is sponsoring you (paying your tuition fee), you agree that:



- a. we may share your personal information, including your academic progress, with your sponsor, without obtaining permission from you.
 - b. you will be responsible for ensuring your tuition fee is paid; and
 - c. if your sponsor does not keep to any payment arrangement, any unpaid tuition fees will be transferred to your student-fee account to be paid immediately.
- 5.12 If you have not made a suitable arrangement to pay your tuition fees and related charges, or you do not keep to any payment arrangement you have made, we may impose restrictions including, but not limited to, your access to the University's Virtual Learning Environment (VLE). If there are unpaid fees or charges at the end of an academic year, you will normally not be able to enrol for the next academic year until those amounts have been paid or you have agreed a new payment arrangement with us. If you have any unpaid tuition fees or tuition-fee related charges one calendar month before the date of graduation, you will not normally be allowed to graduate and will not be able to obtain a formal transcript of results or certificate.
- 5.13 If you do not make the required payments for tuition or accommodation fees, the University may refer your outstanding balance to a third-party debt collection agency.
- 5.14 International students (students from outside the UK who do not fall within the scope of [Schedule 1 of the Education \(Fees and Awards\) \(England\) Regulations 2007](#), as amended from time to time), should read all sections of the [tuition fee deposit webpage](#). Please be aware that non-payment of your Tuition Fees is a direct breach of UKVI regulations and may result in your visa being brought to an end if you are a self-funded student, your fees must be paid by yourself or a family member. We do not accept payment of fees from third parties, such as friends and Agents. This is due to the [Proceeds of Crime Act 2002](#), the [Terrorism Act 2000](#) and [the Money Laundering, Terrorist Financing and Transfer of Funds \(Information on the Payer\) Regulations 2017](#).
- 5.15 Under the University's Anti-Money Laundering Procedures, the University will not accept transfers of funds for personal living or other expenses. Funds to cover living costs, including the cost of non-University accommodation, must be paid directly to your own bank account under a separate transaction. Any payments so received will, where possible, be returned directly to the sender by the same method that payment was made.
- B Deposits and refunds**
- 5.16 International students are usually required to pay a deposit for their programme. See Student Finance Policy. This deposit secures their place on the programme. Students studying with Hull Online are required to pay an acceptance fee. [See Hull Online Fees Policy](#).
- 5.17 Tuition-fee deposits are normally non-refundable. If you pay a tuition-fee deposit but then defer (delay), you may request that we apportion that tuition-fee deposit towards the tuition fee for the year you start your studies.
- 5.18 You will not be charged a tuition fee in the following circumstances.
- a. if you fail to enrol on your programme after you have firmly accepted an unconditional offer, other than for international students who will not receive back the non-refundable deposit.
 - b. if you leave, suspend or withdraw from your programme within the first 14 calendar days after enrolment, unless you have paid a tuition-fee deposit under condition



5.15.

- c. if you choose to leave or suspend your programme more than 14 calendar days after enrolment in your first year, or at any time during subsequent academic years, we will recalculate the amount of tuition fee you will be charged, based on the date we were notified of you leaving or suspending your studies, but you cannot claim a refund of the tuition fee for the period you were enrolled during that year. The date is calculated from the course start date and includes weekends and bank holidays. Students studying at the University of Hull London campus (delivered with partner CEG) will owe the full fee if they withdraw after the 14-day colling-off period.

5.19 We may need to change or withdraw an offer to an international student to comply with requirements with the Home Office or any other government agency. See section 8 for further information. In such circumstances, we will take reasonable steps to make sure academic credits are properly awarded and may return a portion of the tuition fee.

6 Your programme and other educational matters (including changes to programmes)

- 6.1 Our marketing materials, including the prospectus and website, contain an overview of the University and the programmes we provide (accurate on the date these marketing materials were published). Programmes are continually reviewed and developed, and changes may sometimes need to be made (including, but not limited to, ensuring the content of programmes is up to date and relevant, to meet the requirements of professional or accrediting bodies, or because of student feedback or external examiners' reports). We will normally only make changes if we consider it is necessary to do so, or it is in the best interests of students, but we may sometimes have to make changes for reasons beyond our control. We can cease providing any programme, in line with our [Student Protection Plan](#).
- 6.2 There is a list of the modules that may be available for your programme in the course information on our website and provided when you enrol. We do not guarantee that a module will always run or be available to all students. Your choice of modules may be restricted by factors including, but not limited to, limits on timetabling, staffing or facilities, the number of places on the module, or other requirements that must be met.
- 6.3 In return for your tuition fee, we provide you with educational services and facilities for your programme and will give you reasonable support to help you learn. You agree to play a full and active role in progressing in your studies and to meet the standards of behaviour and personal responsibility we require, as set out in the Code of Student Conduct.
- 6.4 As well as these terms and conditions, for some programmes you may be required to agree to the terms and conditions of other professional bodies, accrediting bodies or third-party providers. If there is any conflict between a third party's terms and conditions and these terms and conditions, the University of Hull terms and conditions will apply.
- 6.5 Programme changes may sometimes be unavoidable because of unforeseen issues including, but not limited to, staff availability, student numbers or the availability of other resources. We will take reasonable steps to minimise the effect any change has on students. By accepting our offer, you agree that we can also make reasonable changes to make sure you receive the best-quality educational experience, including to do the following:
 - a. Keep programme content and delivery up to date and relevant. We may need to make technical adjustments to reflect developments in academic teaching,



research or professional standards and requirements, or as a result of feedback from examiners or students. We may also need to:

- [i] adjust aspects of the curriculum to make sure it is current and reflects developments in the subject area;
- [ii] change methods of assessment, assessment weightings, and the word length of individual assignments; or
- [iii] adjust competencies and how they are assessed.

- b. **Reflect external change.** We may change a programme to reflect changes in relevant laws, regulatory requirements, requirements of professional bodies, the way higher education is regulated, or to meet requirements and guidance because of a pandemic or other similar unforeseen circumstance.
- c. **Refresh modules.** Modules listed in the prospectus may change. We do not guarantee that a module will always run in any given academic year as this may depend on, for example, student numbers and staff expertise.
- d. **Alter the location of a programme.** We can change the location a programme is delivered at to allow us to provide the best facilities and academic provision.

6.6 We will try to keep any changes to the minimum necessary, and we will inform affected students in good time beforehand wherever reasonably practicable.

6.7 We will not make a significant change to your programme. A significant change is:

- a. a change of award or programme title.
- b. a change to the availability of a core or compulsory part of the programme; or
- c. a change to the mode of delivery for an assessment for your programme, other than changes described in condition 6.5.

6.8 If we think that we must make a significant change for reasons other than those covered in condition [6.5], we will tell you if that change is made. If you are not satisfied with the change, and it has an adverse effect on you, we will collaborate with you to try to reduce any negative effect on you or find an appropriate solution. If you remain dissatisfied, you will be given the opportunity to withdraw from your programme and, if necessary, get reasonable support to transfer to another provider.

6.9 If we review a programme and decide to close it for future applicants, we will make sure that appropriate arrangements are in place until current students have completed the programme. We will maintain the academic quality and standards of the programme and provide appropriate learning opportunities.

6.10 If we withdraw your programme because the number of students is so low that it would not be possible to provide an appropriate quality of education, we will take reasonable steps to offer an alternative arrangement, such as a place on a different programme (subject to availability and to you meeting relevant programme entry requirements) or a refund of any tuition fee and tuition-fee deposit you have paid.

6.11 We publish a Student Protection Plan which describes events which may put your studies at risk, along with the types of action we may take if such events happen.

6.12 Registering on your programme gives you membership of the students' union, unless you choose not to be a member. If you choose not to be a member, you will still have the same access to premises and facilities and services provided by the students' union but



will not be able to speak or vote in meetings, take part in electing officers, or vote in referendums. There is more information on the [Hull University Students' Union website](#).

7 Your personal information

7.1 We collect, use and store personal information in line with our data-protection policies and procedures. Details of how we handle the personal information are given in our privacy notices on our website and may be updated from time to time. By accepting our offer, you confirm that you have read the Student Privacy Notice and the Alumni Privacy Notice. Details of your rights relating to your personal information are on [the data protection pages of our website](#). Hull Online have a separate [Privacy Policy](#).

7.2 The University will share your personal data with their third-party debt collection agency for the collection of unpaid fees if necessary.

7.3 This includes:

- a. Name
- b. Date of birth
- c. Home and /or Business Address(es)
- d. Email addresses
- e. Telephone numbers
- f. Financial Information
- g. Invoices relating to unpaid debt
- h. Correspondence, contracts and records relating to the unpaid debt
- i. Special Category Data (i.e. health/medical information)

8 International students and UKVI

8.1 We are licensed by the UK Home Office to act as a sponsor of international students for visa purposes and have specific duties and responsibilities to UK Visas and Immigration (UKVI). If you are an international student enrolled to study [in-person] at the University, you must meet all UKVI requirements and any policy we have relating to UKVI student visas and meeting our obligations under the licence. [More information about student visas](#) can be found on the GOV.UK website.

8.2 You are required to help us meet our UKVI obligations by co-operating with all our reasonable requests for information or documents. We may take action against any international student who does not co-operate within a reasonable timescale including, but not limited to, restricting your access to library and computing services, or removing you from your programme if you do not co-operate or cannot provide the information or documents we need.

8.3 We can suspend or remove you from your programme and may notify UKVI if you are an international student and we have good reason to suspect that you:

- a. do not meet the conditions of your student visa, including attendance requirements and payment of your tuition fee.
- b. do not hold valid immigration permission in the UK permitting study on a university course or fail to provide appropriate evidence of this (including students who hold a different immigration permission other than a student visa).



- c. take actions that place the University's UKVI sponsor licence at risk.

9 Intellectual property

- 9.1 Intellectual property is any idea, invention, method, discovery, process, design, trade or service mark, copyright work (including computer software and all data and information relating to it), database rights, trade secret, confidential information or any similar process, right or information.

A Study materials

- 9.2 The University and/or its licensors remain the owners of the Intellectual Property in your Programme, the study materials, and any content of your Programme. If you pay your Tuition Fees to the University when due, we provide you with a personal licence to use the study materials and Programme content for the sole purpose of studying for your Programme. You must not use the study materials or Programme content for any other purpose; if you do, this will infringe the University's Intellectual Property Rights and/or those of its licensors.
- 9.3 You may not modify, re-publish, or disseminate any of the study materials or Programme content we have provided to you. You may not modify, merge, translate, disassemble, decompile, recompile or reverse engineer any software forming part of the virtual learning environment, postgraduate research student management system, Programme content or the study materials or create a new work based on the whole of or any part of the study materials or Programme content. The University may withdraw use of any study materials or Programme content at any time where reasonably required.

B Student intellectual property

- 9.4 The ownership of intellectual property rights is subject to our [Intellectual Property Policy](#) which sets out our rules on the ownership, protection and commercialisation of intellectual property, including that created by students. You are subject to the Intellectual Property Policy whilst you are a student at the University.

10 Complaints

- 10.1 If you want to complain about your programme or the facilities and services provided by us, you should follow the procedure set out in the Student Complaint Regulations, unless your complaint is about our recruitment or admission process, in which case visit the [Joining the University section](#) of our Policies and Information webpage.
- 10.2 You may also be able to complain to the Office of the Independent Adjudicator for Higher Education: enquiries@oiahe.org.uk / OIA PO Box 3362. Reading RG1 9UF.

11 Other contractual arrangements

- 11.1 You may have other contractual arrangements with us, such as arrangements for accommodation, sports facilities or non-educational services that you use while you are a student. These terms and conditions will not apply to those arrangements, which will be covered by separate agreements.
- 11.2 You may also have contractual arrangements with other organisations, such as a sponsor or funder, the NHS (if you are on an NHS professional course), the Student Loans Company, accommodation providers or others. You must make sure that you understand these separate arrangements.



12 Termination of Your Contract

A How We May End Your Contract

12.1 We reserve the right to terminate the Contract with you at any time by written notice and without liability if you have been found to be in material breach of our Contract.

12.2 This includes where you have materially breached these terms and conditions, the Student Policies, the Code of Practice on Assessment, Student Withdrawal, or the University Regulations or where:

- a. you have provided false, incomplete, or misleading information in your application.
- b. you fail to meet, or (having met) no longer meet any specific requirements for your Programme (including where you have acquired a relevant criminal conviction, not meeting the Fitness to Practice criteria set by relevant professional bodies or no longer having permission to stay in the UK).
- c. (subject to the University's Academic Appeals Policy) you have failed to meet required academic standards under the Regulations for Undergraduate Awards, Regulations for Taught Postgraduate Awards, Regulations for Professional Doctorate Awards, or Regulations for Research Degree Awards.
- d. you have committed an offence of academic misconduct resulting in a recommendation to terminate your enrolment on your Programme as set out in the Academic Misconduct policy.
- e. a final decision has been made that you should not return to studying under the University's Fitness to Study policy.
- f. a final decision has been made to expel you on the grounds of academic or other misconduct.
- g. where we assess that your behaviour presents a material risk to the health, safety, or welfare of either yourself or other students/staff of the University, subject to any rights of appeal you may have under our Support to Study Procedure.
- h. you fail to meet the requirements to enrol for your Programme or fail to re-enrol in subsequent years within the required timescale.
- i. you have not paid Tuition Fees by the dates specified.
- j. your circumstances change so that you no longer have permission to remain in the UK, or we are required to withdraw you under our Home Office sponsor duties, your student visa is revoked, or your continued registration would place us in breach of any legal or Home Office compliance duties.
- k. if you are dismissed from a third-party organisation which you are required to be a member of as part of your Programme or for which your engagement with is required to achieve the learning outcomes of your Programme. For example, where your employer is providing work-based learning or a clinical or professional placement and therefore completion of your Programme is conditional upon you remaining an employee of that organisation.

B How You May End Your Contract (Your Cancellation Rights)

12.3 You can cancel your contract with us, without giving any reason, within 14 calendar days from the day you accept our offer. Send an email to admissions@hull.ac.uk.



- 12.4 If you cancel your contract as described above, you will not need to pay a tuition fee and we will refund all payments you have made, except where you have asked us to carry out a search with the Disclosure and Barring Service to let you start your programme. We will make the refund as soon as possible and no later than 14 days after the day you tell us that you want to cancel this contract. You will not have to pay any fees as a result of the refund.
- 12.5 The University will make the reimbursement using the same means of payment as you used for the initial transaction to the person making the original payment in the source country of the payment unless you have expressly agreed otherwise, unless restricted by law or if it feels a different method of reimbursement is required in accordance with the University's anti-money laundering or anti-fraud procedures; in any event, it will not add any additional fees as a result of the reimbursement.
- 12.6 As well as your legal right to cancel in the Statutory Cancellation Period, if you are a Home (UK) Student we provide you with an additional right to cancel your Contract and withdraw from the Programme at any time up to the date which is 14 days after your Programme start date ("**Additional Cancellation Period**"). If you cancel your Contract within the Additional Cancellation Period, no Tuition Fees will be payable. However, you may be responsible for fees already paid by the University to third parties, such as for field trips, residential fees, professional registration fees, and placement fees.
- 12.7 If you cancel your Contract after the Statutory Cancellation Period for an International (Overseas) Student or after the Additional Cancellation Period for a Home (UK) Student, depending on when you withdraw, you will be responsible for paying your Tuition Fees (or a proportion of them). Please see the Academic Fees Policy and the [London Campus Refund Policy](#).
- 12.8 If an international student holding a student visa cancels their contract in line with this condition, we will report them to the UKVI, and their visa may be withdrawn.

13 The Consequences of Your Contract Terminating

- 13.1 If your Contract with the University terminates early, subject to cancellation in accordance, there are several important consequences you need to be aware of:
- a. you may not be entitled to receive a refund of any Tuition Fees or Additional Costs you have paid.
 - b. you may be responsible for payment of costs incurred by us, as explained to you in the Regulations for the Payment of University Fees.
 - c. if you have received any financial benefit, package, or scholarship this must also be returned to us promptly either in full or in line with any separate terms and conditions which apply to the relevant financial benefit, package, studentship, or scholarship you have received.
 - d. you must return to us in a reasonable condition, any study materials you may have received from the University without undue delay and no later than 14 calendar days after you inform us of the cancellation of your Contract. You will be liable for the cost of returning any goods (if applicable to your Programme).
 - e. if you live in university owned or leased accommodation, then please refer to your Accommodation Contract. If you live in accommodation with a private provider, you should check your cancellation terms within your contract with that provider.



- f. your access to all University services, systems, facilities will cease upon termination of your Contract.

14 The University's Suspension Rights

- 14.1 There are certain circumstances in which the University may suspend your registration or enrolment and/or access to facilities and premises. For example (but not limited to):
 - a. pending an investigation under our Student Code of Conduct.
 - b. pending consideration of a student's case by a Fitness to Practise Panel.
 - c. for failure to comply with your student visa or Home Office requirements.
- 14.2 Such suspension may be immediately pending the gathering of further information where we reasonably consider that your behaviour presents a material risk to others or yourself.
- 14.3 You may remain responsible for paying your Tuition Fees and any accommodation fees during any period of suspension.

15 Our liability to you

- 15.1 We shall not be liable to you for any loss and/or damage you suffer to the extent these are:
 - a. not foreseeable (meaning that it was not clear that such loss and/or damage would occur if we breached these terms, or that we did not both know that it might reasonably occur).
 - b. caused by an event or circumstance outside of our control as set out in clause 14; or
 - c. something you could have avoided by taking reasonable action, including following our reasonable instructions.
- 15.2 We do not exclude or limit our liability in any way for:
 - a. death or personal injury caused by our negligence; or
 - b. fraud or fraudulent misrepresentation.

16 Events beyond our control

- 16.1 We will not be liable to you for any loss and/or damage you may suffer arising from events that are outside of our control which could not have been prevented even if we had taken reasonable care to prevent them. Such events include (without limitation):
 - a. acts of God, flood, earthquake, wind or storm, other natural disasters.
 - b. acts of terrorism, war, or security threats.
 - c. pandemics, epidemics of infectious diseases and other threats to public health, or serious concerns about the spread of such serious illnesses, diseases, or health conditions.
 - d. fire, explosion or accidental damage.
 - e. collapse of or damage to building structures or facilities.
 - f. failure of or damage to machinery, computers, equipment, or vehicles.



- g. interruption or failure of utility services, including but not limited to electric power, gas, or water.
- h. the acts, decrees, legislation, regulations or restrictions of any government or any governmental authority.
- i. political or civil unrest.
- j. key members of staff leaving or the unavoidable absence of specialist staff; or
- k. strikes, lockouts or other industrial action by third parties, or our employees, where such action relates to an issue that is not wholly within our control.

17 Third-party rights

- 17.1 No third party has any rights to enforce any of these terms and conditions under the Contracts (Rights of Third Parties) Act 1999 or otherwise.

18 Governing law

- 18.1 The Student Contract Terms and Conditions shall be governed by and interpreted under the laws of England. Any disputes which may arise out of or in connection with the Contract, including its subject matter or formation, will be subject to the exclusive jurisdiction of the courts of England.

19 Severance

- 19.1 If any provision within these terms and conditions is held to be void or unenforceable (in whole or in part) by any court or competent authority, this contract shall continue to be valid, and the remainder of the affected provision (if applicable) and the other remaining provisions shall still apply.

20 Changes to policies, regulations, codes and other information

- 20.1 We may need to make changes to other information we have given you, such as our policies, regulations, rules, procedures and codes, but we will only do this if the overall effect does not disadvantage students, or where changes are unavoidable because of unforeseen issues such as changes to legal or regulatory requirements, but we will try to keep the effect of any changes to a minimum.
- 20.2 We will only make changes under this clause 18 where:
- a. the students' union have been consulted, either directly or through representatives on the committee, board or similar body considering the change; and
 - b. you have been given reasonable prior notice of the change.

21 Contact information

- 21.1 Questions about these terms and conditions (including reporting broken links)

University Secretary
University of Hull
Cottingham Road
Hull
HU6 7RX
United Kingdom



studentcontract@hull.ac.uk

General questions or information

Phone: +44(0)1482 346311 or access our website. www.hull.ac.uk