Request Reference: 3130

FOI Request dated 05/04/2024

Request –

Specifically, I would like to request the following information:

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the facility.
- The number of users licensed to use the maintenance management system software.
- The annual cost associated with the maintenance management system software.
- The individual or department responsible for managing and overseeing the maintenance management system software.
- The expiration date of the current contract(s) for the maintenance management system software.

Additionally, I would also like to request information regarding the following:

- The software used to manage the allocation of equipment within the facility.
- The software used for maintaining buildings, classrooms, grounds etc. within the facility.
- The software used for registering accidents or damages within all equipment or assets owned or leased within the facility.
- How failures of equipment, machinery, vehicles, and supplies are logged within the facility.
- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers.

Response

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the facility. - Planon
- The number of users licensed to use the maintenance management system software. – 66
- The annual cost associated with the maintenance management system software. - Circa £50K – the costs can vary
- The individual or department responsible for managing and overseeing the maintenance management system software. - Digital Systems
- The expiration date of the current contract(s) for the maintenance management system software. - Rolling i.e. no end date

- The software used for maintaining buildings, classrooms, grounds etc. within the facility - Planon
- The software used for registering accidents or damages within all equipment or assets owned or leased within the facility. – If the equipment was damaged as a result of an accident it would be notified on an internally developed software system that we put together using Microsoft 365, if its damage to equipment that would be notified for repair via planon.

- How failures of equipment, machinery, vehicles, and supplies are logged within the facility. - No one system used
- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers.- Nothing currently used in buildings and grounds other than Planon.

3b. Supplier is FourNet and we are using MS Teams Telephony