

Request Ref: 2889

FOI Request dated 30/05/2023 as follows –

- *Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,*
 - *Who is the current provider?*
 - *Is it contracted? If so, when does their contract end?*
 - *Which OEM do you use?*
 - *How many laptops and desktops are in your estate?*
 - *How many users do you have?*
 - *Who is the named person and their role in your organisation in charge of procurement for IT*
 - *What is your buying/refresh cycle?*
 - *What is your annual spend on IT hardware such as laptops/desktops?*
 - *How would you rate their service delivery on a scale of 1-10?*
- *Do you have an internal IT Department?*
 - *How many members of staff does this department have?*
- *Do you outsource any IT managed services? If so, who to?*
 - *How long is this contract?*
 - *How would you rate their service delivery on a scale of 1-10?*
- *Are you Cyber Essentials accredited?*
 - *Do you currently use a Public Sector Framework for IT procurement? If so, which ones do you currently use?*

Response

- Dell for Windows Based Devices, Academia for Apple
- Dell = 28/2/24, Academia = 31/10/25
- Dell, Apple
- 7014
- 39,948
- Kev Sach - IT Business Partner
- Laptops 5 years, Desktops 7 years
- c£750k
- Not valid question under FOI
- Yes
 - 77
- Yes, Phoenix Software
 - 3 years
 - Not valid question under FOI
- Information not held however for future reference this can be searched here - <https://iasme.co.uk/cyber-essentials/ncsc-certificate-search/>
- Yes (NEUPC/HEPCW/SUPC/LUPC/NHS SBS/CCS)

Please note for any procurement related queries, please see relevant details and contact on our website as the most appropriate route for future reference - <https://www.hull.ac.uk/work-with-us/more/supplying-our-university/procurement>.