

Request Ref: 2648

FOI Request dated **07/06/2022** as follows –

1. *Did you give students any refunds for tuition fees for reasons relating to covid, such as cancelled lectures or lack of face-to-face tuition - if so, please can you give a breakdown of:*
 - a) *How many students received refunds?*
 - b) *How much did they receive in total?*
 - c) *The highest amount received by a single student*
2. *Did you or a private accommodation provider give students any refunds for accommodation for reasons relating to covid, such as being unable to live in their halls - if so, please can you give a breakdown of:*
 - a) *How many students received refunds?*
 - b) *How much did they receive in total?*
 - c) *The highest amount received by a single student*
3. *Please supply the total amount reimbursed to students for covid-related reasons, including the categories mentioned in Questions 2 and Question 3. Please give a breakdown of other areas not covered in Questions 2 and Question 3 if possible.*
4. *How many outstanding requests for refunds related to covid are there?*
5. *In the 2021-22 academic year, what proportion of lectures have been given remotely in a) October 2021 and b) May 2022? If you are unable to give an exact figure, please supply any internal estimates.*
6. *In the 2022-23 academic year, what proportion of lectures are expected to be held remotely? If you are unable to give an exact figure, please supply any internal estimates or internal policy.*
7. *Please give a current estimate of the number of staff who were working from home in May 2022. Please give a brief description of your work-from-home policy.*

Response

1. Did you give students any refunds for tuition fees for reasons relating to covid, such as cancelled lectures or lack of face-to-face tuition - if so, please can you give a breakdown of:
 - a) How many students received refunds?
 - b) How much did they receive in total?
 - c) The highest amount received by a single student

We have not awarded any refund of tuition fees in relation to Covid.

2.

2019/20 academic year

1300 accommodation fee waivers applied

£2.35m (based on the average fee waiver applied)

£2,601 highest amount applied

2020/21 academic year

1340 accommodation fee waivers applied

£2.25m total value

£7.5k highest amount applied

2021/22 academic year to date

123 accommodation fee waivers applied

£122k total value

£6.8k highest amount applied

3. Please supply the total amount reimbursed to students for covid-related reasons, including the categories mentioned in Questions 2 and Question 3. Please give a breakdown of other areas not covered in Questions 2 and Question 3 if possible. – **as per Q1**

4. How many outstanding requests for refunds related to covid are there? - **There are no outstanding requests for refunds in relation to covid.**

5. In the 2021-22 academic year, what proportion of lectures have been given remotely in a) October 2021 and b) May 2022? If you are unable to give an exact figure, please supply any internal estimates. –

October 23% Remote (teaching weeks 4-8)

May 17% Remote (Teaching week 35)

This is a rough estimate based on teaching weeks and hours taught. It includes lectures only as requested and therefore seminars, workshops, labs, practicals etc. have been omitted. The calendar month of May only includes one teaching week.

6. In the 2022-23 academic year, what proportion of lectures are expected to be held remotely? If you are unable to give an exact figure, please supply any internal estimates or internal policy. - **Data not held**

7. Please give a current estimate of the number of staff who were working from home in May 2022. – **Data not held**

7b) Please give a brief description of your work-from-home policy. - **Section 1 of the Freedom of Information Act 2000 (FOIA) places two duties on public authorities. Unless exemptions apply, the first duty at Section 1(1)(a) is to confirm or deny whether the information specified in a request is held. The second duty at Section 1(1)(b) is to disclose information that has been confirmed as being held. Where exemptions are relied upon Section 17 of FOIA requires that we provide the applicant with a notice which: a) states that fact b) specifies the exemption(s) in question and c) states (if that would not otherwise be apparent) why the exemption applies.**

It has been determined that this information is exempt on the basis that s21 of the Act applies – Information Reasonably Accessible by Other Means. As this exemption is absolute there is no requirement for me to conduct a public interest test, however in order to provide assistance I provide the following link - <https://www.hull.ac.uk/editor-assets/docs/mobile-and-remote-working-policy.pdf>.