

Appeals Procedure - Guidance

University of Hull Undergraduate Awards (Studentship, Merit Scholarship, and Achievement Scholarship)

If you believe you were entitled to one of the above named University of Hull awards but are unhappy with the assessment or amount awarded, you may have the right to appeal.

Before you appeal

Before appealing there are a few steps you can take:

- 1 E-mail hefunding@hull.ac.uk to address any initial queries.
- 2 Check you fulfil the eligibility criteria for an award (see section 12 of the relevant policy document).

How do you know if you can appeal?

You can appeal when:

- You think you meet all of the eligibility criteria.
- You have provided evidence of your previous qualifications, if necessary.
- All consents for SFE to share your information with the university were provided, if necessary.

When you can't appeal

You can't appeal when:

- You don't meet the necessary eligibility criteria.
- You have not given your consent to SFE to share your information with the University.
- You have not provided evidence of your residual household income.
- You have appealed previously.

Who can appeal?

Appeals must be made by the student concerned, who is registered at the University of Hull. Someone else cannot appeal on your behalf.

Deadline for appeals

Appeals must be made during the academic year concerned. Appeals should be made no later than 8 weeks prior to the end of the academic year.

How to appeal

Appeals should be made in writing to the Access, Funding and Support Officer.

Appeals must include your name, contact details, student number and course. You should state in your appeal why you believe your assessment is incorrect.

You will need to send your appeal to:

Access, Funding and Support Officer
Access, Funding and Support Office
Venn Building, Room 018
The University of Hull
Cottingham Road
Hull
HU6 7RX

What happens next?

Your eligibility will be checked. All completed appeals are reviewed within 2 - 4 weeks. You will be notified of the outcome of your appeal via an email to your University email account.

The possible outcomes are:

- 1 You are not eligible for a *University of Hull Undergraduate Award (Studentship, Merit Scholarship, or Achievement Scholarship)* and the decision will be explained to you.
- 2 If there is missing information or evidence which is required in order to assess your claim you will be asked to withdraw your appeal and ensure that the required information is supplied.
- 3 You may be eligible for a *University of Hull Undergraduate Award (Studentship, Merit Scholarship, or Achievement Scholarship)* and will be notified regarding how it will be paid.
- 4 You may be directed to others sources of support.

If you are unhappy with the appeal decision the case will be reviewed by the Director of Student Recruitment, whose decision is final.

Withdrawing your appeal

You can withdraw your appeal at any time by writing to the Access, Funding and Support Office.